



# **Series 48 Heater User's Guide**

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# Package Contents

Before unpacking your Series 48 heater system, check all surfaces of the packing material for shipping damage.

Be sure that your Series 48 heater system contains these items:

- Series 48 heaters as specified on packing slip, each equipped with a controller and coiled cable. If ordered, optional control expansion items will also be included with the heaters.
- Flange insulators (if required).
- Main power cable.
- CE Declaration of Conformity.

Inspect the components for visible evidence of damage during shipment. If anything has been damaged, notify the carrier immediately. Keep all shipping materials and packaging for claim verification. Do not return the product to MKS.



If any items are missing from the package, call MKS/HPS Customer Service at 1-303-449-9861 or 1-800-345-1967.

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# Symbols Used in this Manual



CAUTION: Risk of electrical shock.



CAUTION: Refer to manual. Failure to heed message could result in personal injury, serious damage to the equipment, or both.



Failure to heed message could result in damage to the equipment.



Calls attention to important procedures, practices, or conditions.



Class 2 Construction. Ungrounded equipment with double or reinforced electrical insulation.

# Safety Precautions



Do not use heaters outdoors or in an explosive environment.

Electric shock or ignition of explosive vapors is possible.



Heaters are designed for use with metal piping.

Heater operating temperatures may exceed the melting point of other materials. Check specifications.



Do not immerse the satellite controllers, cables, or heaters in water or liquid of any kind.

Electrical shock may result. Permanent equipment damage may also occur.



Ground piping system according to U.S. National Electric Code or local requirements or both.

A Ground Fault Equipment Leakage Circuit Interrupter (GFELCI) should be used. Although grounded piping is not required, the performance of the GFELCI is enhanced and risk of electrical shock is further reduced when the piping is grounded. The heaters themselves are double-insulated devices and do not require a ground.



Heaters must be secured to piping before operation.

Heaters may overheat, resulting in permanent damage, if not attached to piping. Also, heaters should only be used on piping which matches a heater's internal diameter and shape.



Follow hazardous chemical safety procedures specified by the chemical supplier when heating vacuum piping designed to conduct hazardous chemicals.

## Cleaning

Clean base station, satellite controllers, cables and heaters with damp cloth and mild detergent.





Do not immerse in water. There is a risk of electrical shock and damage to the equipment.



Do not use solvents. Some of the plastic enclosures may be attacked.

## General Specifications

<b>Electrical rating</b>	100 – 120 V~, 50/60 Hz, 12 A 200 – 240 V~, 50/60 Hz, 12 A
<b>Electric duty cycle</b>	6% to 85% depending on temperature set point and supply voltage
<b>Pollution Degree</b>	1
<b>Over-voltage category</b>	II
<b>Environment</b>	Indoor use only
<b>Relative humidity</b>	0% to 90 % non-condensing
<b>Pipeline temperature</b>	Adjustable 0-185°C, in 1 degree increments
<b>Heater exterior surface</b>	0-80°C, depending on temperature set point
<b>Materials</b>	<u>Heater:</u> molded silicone foam, fiberglass-reinforced silicone fabric, Teflon® insulated wire <u>Heater cable:</u> polyurethane sheath, Teflon® insulated core wires <u>Controller:</u> polycarbonate enclosure
<b>Weight</b>	Satellite controller: 0.05 kg Heater: 0.1 to 2.5 kg
<b>Safety Agency Testing</b>	 <b>US LISTED</b> UL Listed File E52951 2JR  89/336/EEC EMC Directive 73/23/EEC LV Directive

# Examples of Applications for Series 48 Heaters

## Semiconductor Industry Applications

- **Prevent solidification of ammonium chloride ( $\text{NH}_4\text{Cl}$ )** in a silicon nitride LPCVD system
- **Prevent solidification of aluminum chloride ( $\text{AlCl}_3$ )** in an aluminum etching system
- **Reduce solid buildup in other semiconductor processes**, such as titanium nitride, tungsten, and TEOS CVD
- **Maintain uniform temperature environments** in downstream semiconductor and related processes and equipment
- **Maintain gas temperature** in gas delivery systems

## Biopharmaceutical Industry Applications

- **Prevent vapor condensation** in sterile vent filters and piping systems
- **Maintain or promote** preferred material viscosities

## Custom and R&D Applications

- **Heaters for custom and R&D applications** can be engineered to meet specific requirements. Contact the MKS/HPS engineering group at 1-800-345-1967 for assistance.



# About the Series 48 Heater System

The Series 48 Heater System is an integrated, electronically controlled line of heater products. They have been designed to meet a variety of application requirements while emphasizing personnel safety and equipment preservation. These heaters reduce contamination; increase system uptime and product yield; and decrease scheduled maintenance.

Series 48 heaters are designed to be easy to install, operate, and customize to meet the needs of modern manufacturing processes. By using an optional upgrade module, each of the controlling parameters of any heater can be individually adjusted for complete heating system customization and control. This will permit simple adjustments such as correcting a cold spot, creation of a thermal ramp across the entire system, or anything in between. Control settings can be modified “on the fly” without the need to interrupt power to the system.

The system can be operated and controlled locally, remotely, or both can be done simultaneously. Optional upgrade modules allow for RS485 communications and remote connectivity via Internet. User-friendly software has been created to allow the adjustment of any of the control parameters, data logging, and heater diagnostics. It has the ability to automatically assign individual addresses to each controller. It is therefore not necessary to manually assign an address to each controller prior to installation, although this can be done if desired.

Controlling devices such as thermostats, switches, and fuses, are subject to premature degradation and failure due to exposure to high temperatures. They are typically installed within the heater in close proximity to that which is being heated, resulting in component degradation and premature failure. These devices do not exist in Series 48 heaters. All controlling and safety functions are located within the control housing. This ensures that the user can expect the longest possible lifetime from a heater. Over-temperature protection is performed within the controller; the limit temperature is user adjustable and the circuit re-settable. In case of an over-temperature event, the heater is not rendered useless. The operator simply re-sets the heater control and normal operation resumes.

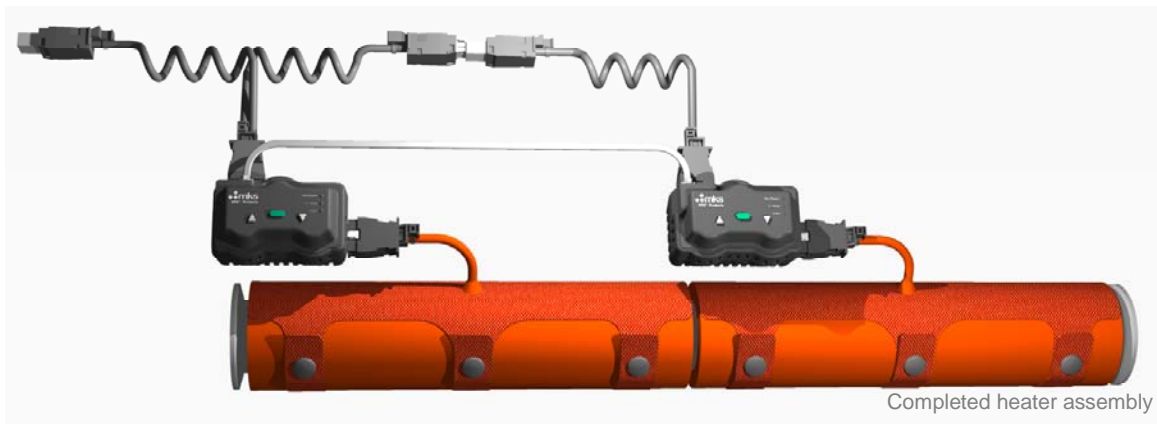
The molded silicone foam thermal insulation prevents heat loss and maintains the external temperature within safe limits while the internal temperature is as high as 185°C. From room temperature, the heaters typically reach their set temperatures in less than 30 minutes.

All materials used in the heaters and insulators are suitable for clean room use. Based on Class 1 clean room tests conducted at HPS<sup>®</sup>, Series 48 heaters emit less than ten 0.7μ particles per cubic foot per minute.

# Installing Series 48 Heaters

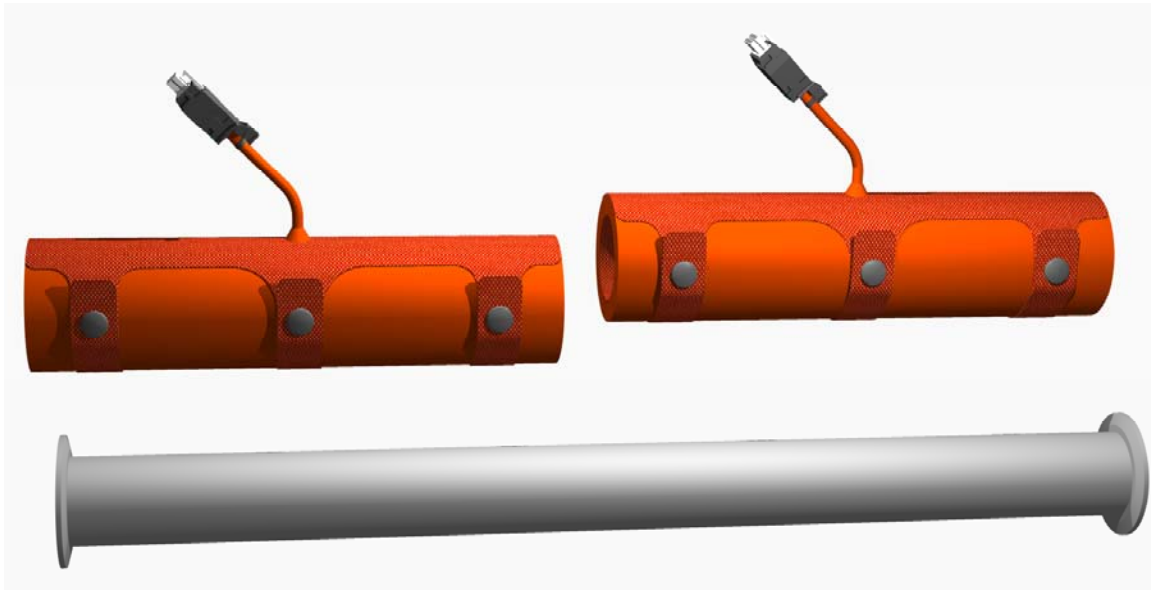
## 1. Installation Overview

- 1.1. Inspect pipe system and heaters.
- 1.2. Install heaters
- 1.3. Install heater controllers
- 1.4. Daisy chain heater controllers using jumper cables provided.
- 1.5. Install optional control upgrade modules (if applicable).
- 1.6. Install RS485 communication cables (if applicable).
- 1.7. Apply power to heaters.



## 2. Detailed Installation Instructions

- 2.1. Inspect system and heaters for damage. Make sure that there are no burrs or other protrusions on components to be heated that could cut the heater and expose a live heater element wire.



- 2.2. Install the heaters on the system. Make sure to match the heater to the part being heated. These are molded heaters specifically designed to heat components of matching dimensions. In addition to diameter and length, it is also important to match other component features such as bend radius and bend angle. The fit should be snug to ensure good thermal contact between the heater and the part to be heated. Only moderate insulation compression is needed. Do not use any other device to hold a heater in place.





**Heaters for bellows and flexible hose are designed for a loose fit to allow for modest bellows and hose movement. These heaters must be installed with the heater's lead exit in the up position with respect to gravity. Failure to follow this instruction could lead to overheating and possible heater damage.**

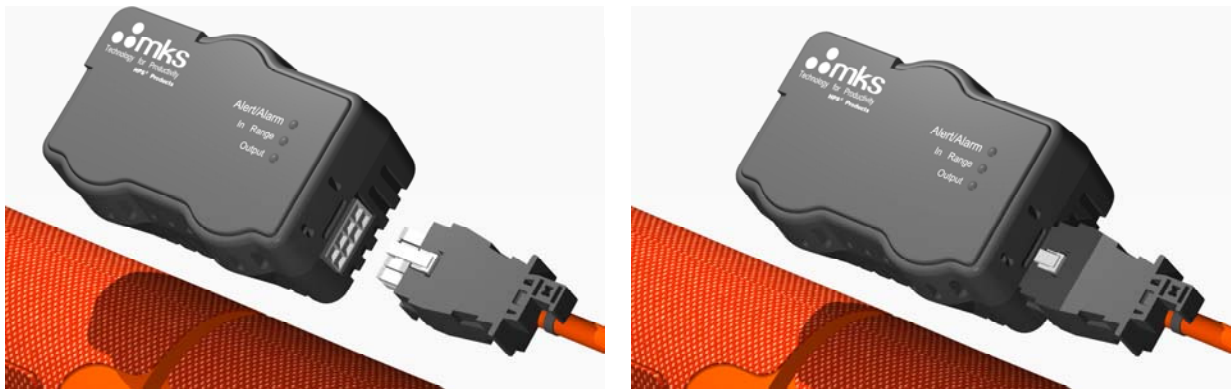
Wrap and secure insulators around flanges. Correctly sized flange insulators must be used for bellows or hose installation. Special flange insulators are available for covering connections from tubing to hose.

- 2.3. Install the heater controllers** onto the heaters. Notice that each of the controllers contains a white power receptacle on its right end, and black power receptacle on its top side.



Controller Receptacles

The white plug installed on the heater's lead wire mates with the white receptacle of the heater controller as shown below. (The connectors & receptacles are keyed, so an improper connection is not possible.)



Installing controllers

**2.4. Daisy chain heater controllers** using jumper cables provided. Starting at the **last heater controller** (with respect to power), insert the black eight-position connector of the **terminating cable** into the controller's black eight-position receptacle as shown below. It will click into place.



Terminating cable



Installing cables into controllers

Next, connect the white six-position connector of the **terminating** cable to the mating white six-position connector of the upstream **tee** cable:



Tee Cable



Connecting power cables



**Use only factory-supplied cables. Failure to do so may result in heater or controller damage or failure.**

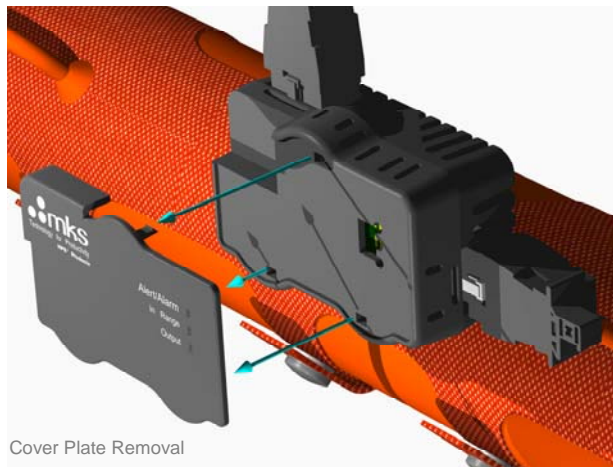
Now insert the tee cable's black connector into the upstream heater controller's black receptacle. Repeat this process for all heaters until the connection of the first heater controller is completed.



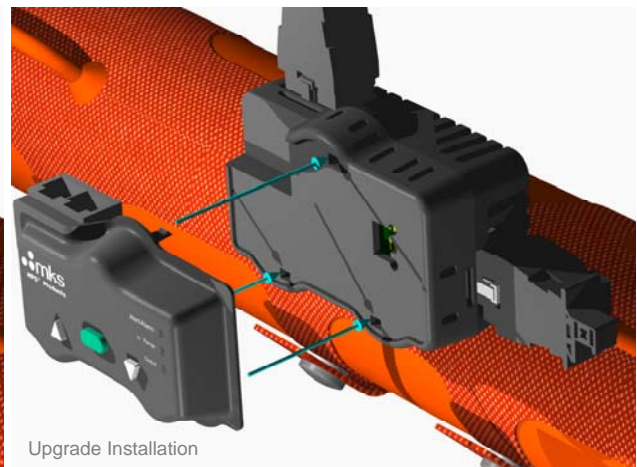
Completed basic installation

Please read sections **2.5** & **2.6** (control upgrade options), if they apply. If control upgrade modules are not to be used, proceed to section **2.7**.

- 2.5. Install optional control upgrade modules.** Control upgrade modules, if required, can be installed at any time (See “**Control Upgrades**” sections for more information). There are three types of upgrades available: Display/Adjust; Communication; and Display/Adjust/Communication. To install an upgrade, use a coin or appropriate tool to remove the standard cover plate attached to the base control unit. (Retain this cover plate if it needs to be re-installed at a later time.) The control upgrade module is simply snapped into the place from which the cover plate was removed, as shown below.



Cover Plate Removal



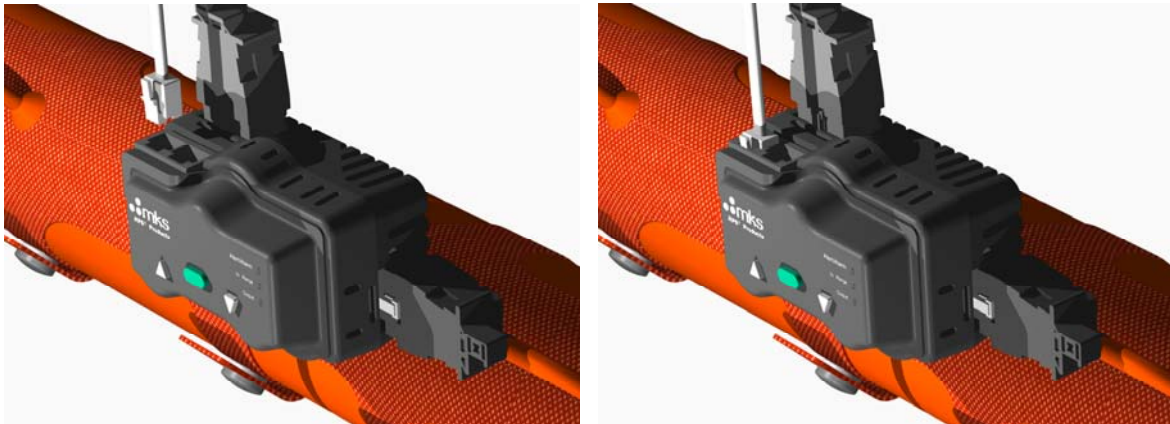
Upgrade Installation



Be sure to install control upgrades in a careful manner, aligning the module's retention tabs with their respective holes in the base. Snap into place by applying pressure evenly across the face of the upgrade.



- 2.6.** If required, install RS485 communication cables. Install appropriately equipped control upgrade modules as described above (2.5). Data cables are equipped with 6-position, 4-conductor RJ11 connectors. (*Note: These are not standard telephone cables!*) Notice that there are 2 receptacles for data cables on each module. Using a data cable of appropriate length, install one end of the cable into either communications port on the control assembly of the first heater, and the second end into either communications port of the control assembly of the second heater.



Communications cable installation

Using another cable, install one end into the remaining communications port of the second heater's control, and the other end into either communications port of the third heater's control. Repeat this process until the last heater's controller has a single communications port occupied.



At this point, a data cable extending from the heater system to a remote monitoring location (such as a laptop or PC) can be installed. The cable can be installed into either the available communication port of the first heater, or the available port of the last heater. It may be necessary to use an RS232-RS485 converter for computer interface. This is available from MKS/HPS. For a general functional description of the software interface, see “**Series 48 Heater Software**”.

- 2.7. Apply power to the heaters. At this point, the heater assembly is completed and the system is ready to be connected to the electrical supply. Using the main power cable specifically designed for use with 48-Series heaters, mate the cable's six-position electrical connector with its counterpart on the jumper cable inserted in the first controller. Included with most power cables and extending from the rear of the six-position connector are three wires: one 16GA green wire terminating with a ring; and two 22GA white wires terminating with small connectors. The green wire is used for grounding the equipment on which the heaters are installed, while the white wires are used for an optional Low Temperature Alert / High Temperature Alert (HTA/LTA) circuit. For instructions regarding the use of these wires, see "[Using the LTA/HTA Function](#)". Once all of the electrical connections have been made, the power cable can be connected to the power supply. The heaters will begin operating within their programmed parameters.



***Ground piping system according to U.S. National Electric Code (NEC), local requirements, or both.***



#### **Tee and Terminating Cable information:**

**"Tee" Cables:** Easily identifiable due to its T shape and three electrical connectors (2 six-position, 1 eight-position). It is to be used, with respect to power, on the first and any intermediate heater assembly in a group of assemblies. (A heater assembly is defined as a heater, a controller, a cable, and if it exists, an optional control upgrade.)

**"Terminating" Cables:** Identifiable as a cable with 2 electrical connectors (1 six-position, 1 eight-position). It is to be used, with respect to power, on the last (or only) heater in a group of heater assemblies. This cable defines the end of an electrical chain from a single power source. Its main purpose is to close the LTA/HTA circuit.

**Lengths:** Each of the above cables is available in two different lengths. A short cable will contain about three circular convolutions per six-position connector, and should be used on heaters of up to 12" in length. A long cable will contain about 11 circular convolutions per six-position connector, and should be used on heaters greater than 12" in length.



# Controller Operations and Visual Signals

Base Model, #4800-1150



Base Controller: 4800-1150

1. Control Structure: The Series-48 heater control unit contains two microprocessors. One is dedicated to controlling and operation of the heater within specified (modifiable – see “[Control Upgrades](#)” sections) parameters, while the other is dedicated to safety. The control circuitry and safety circuitry operate independently of each other, with the exception of comparing data to ensure that both circuits are operating normally. Any discrepancies outside of pre-determined tolerance will cause an automatic heater shutdown. The main purpose of the safety circuitry is protection from an over-temperature event. If an unlikely malfunction were to occur and cause an overheating condition, the safety circuit will interrupt the power to the heater element via latching relay. This relay will remain open until power to the heater is cycled (turned off and on) and conditions are such that the latching relay should be closed once again. It is important to note that conditions external of the heater and controller are the usual cause of such an event (i.e. high temperature purge, cleaning cycle, etc.). Each microprocessor has its own temperature sensor dedicated to it (two thermocouples embedded within the heater), and therefore the controlling circuits are completely independent and redundant.
2. HTA/LTA alert function: The High Temperature Alert/Low Temperature Alert function provide both a local and remote notification that a heater is outside an acceptable operating temperature window about the set point. Both the HTA and the LTA values are independently adjustable, and are set as incremental values to be computed from the set point temperature. Default settings are: HTA = 20; LTA = 20. This means if the set point temperature is 150°C, the acceptable operating range will be 130°C – 170°C. Remote notification originates as an electrical signal from an external source (see “[Using the LTA/HTA Function](#)”). If the heater’s temperature is determined by the control microprocessor to be within this operating range, a mechanical relay is then closed allowing the electrical signal to pass thru the relay and onto the next controller. When all heaters of the system are within the operating ranges determined by their controllers, all such relays are closed, completing the signal circuit. An external monitoring device, such as an LTA monitor, can then output a signal that all

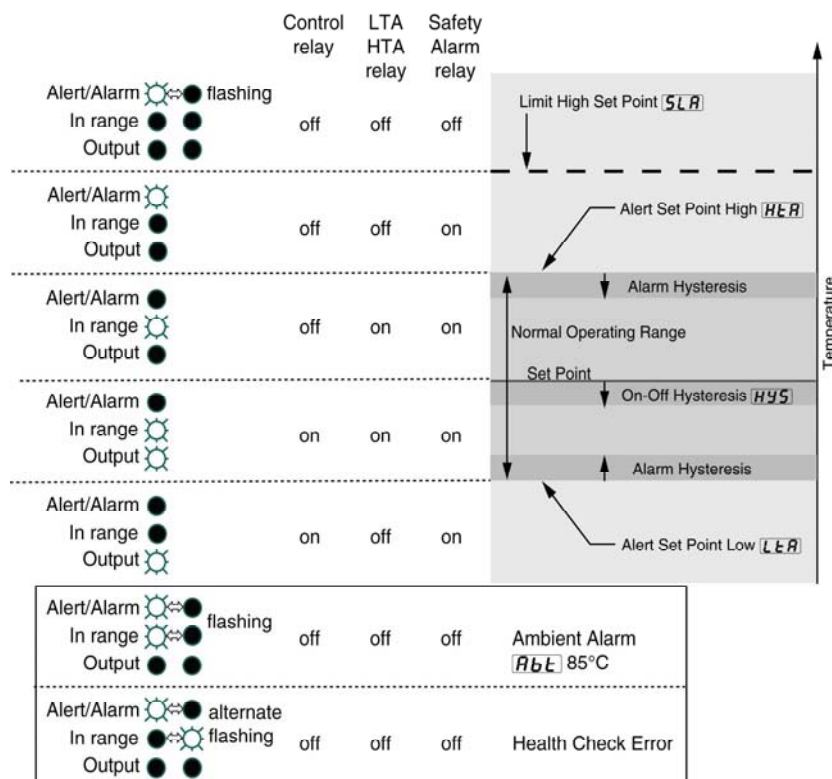
heaters are within acceptable range. (This signal circuit is independent RS485 communications.)

A visual local signal is also produced on each heater controller's front panel. When a controller determines its heater's temperature to be within acceptable range, the amber "In Range" LED will illuminate. If it is outside of acceptable range, the "In Range" LED will be off and the heater's condition can be interpreted from the LED signals. (See "**LED Indications Chart**" below.)

Therefore, the remote notification indicates the operating condition of a heater group, while local notification indicates the operating condition of each individual heater.

3. **LED Signals:** The visual signals of the three LED's on the controller's front panel can convey a great deal of information regarding a heater's or controller's operating status. "Output" (green) indicates that voltage is being supplied to the heater. "In Range" (amber) indicates that the heater's temperature is determined to be in the acceptable operating range (as described above). "Alert/Alarm" (red) indicates that there is a condition that should be investigated. The below chart should be used to interpret the controller's LED indications.

### LED Indications Chart



# Display/Adjust Enabled Control Upgrades

## Local User Interface - #4800-0001 & #4800-0003



1. **Installation of upgrade modules:** A control module upgrade is a “plug-and-play” device. Installation and/or removal of upgrade modules can be performed at any time without interrupting power or heater/controller function. To install, remove the protective cover plate from the base control unit (#4800-1150) using a coin or other appropriate tool. Retain this cover plate for re-installation if the upgrade is to be later removed. Then simply install the control upgrade module by snapping it into the place from which the cover plate was removed. A small amount of pressure will be required in order to snap the retention tabs into the base controller. Upgrade module removal is performed in the same manner as cover plate removal.
2. **Initial function of upgrade:** If the upgrade module is installed while the heater/controller is operating, the display will immediately illuminate. For three seconds the upgrade will read the programmed operating parameters of the base control, during which the display will read “EHG”. When the module has completed this task, it will automatically display the heater’s current (sensed) temperature. If power is not supplied to the heater when the upgrade is installed, the upgrade module will perform the above steps when power is applied and after the base controller performs a normal self-diagnostic. The diagnostic will not take a noticeable amount of time.
3. **Adjusting operating temperature:** The most commonly adjusted parameter, operating temperature, is the most easily accessible parameter. To access it, press the middle teal-colored button. A small decimal point will illuminate in the bottom-right corner of the display to advise that the set-point value is being displayed rather than the sensed heater temperature. To adjust this value, press either the up or down arrow button once, which notifies the upgrade that a change in value is desired. Press the up or down arrow button again to begin adjusting the value. The adjustment can be performed in increments by pressing and releasing the button, or adjusted quickly (scrolled) for large changes by pressing and holding the button. Once the adjustment is completed, press the middle button to finish and the heater’s sensed temperature will once again be

displayed. If the middle button is not pressed, the upgrade will return to normal operation using the new value after 5 seconds.

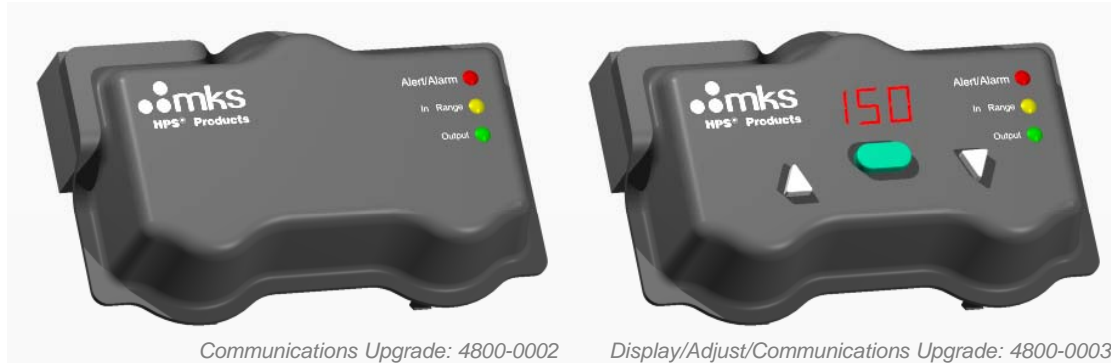
4. Adjusting other operating parameters: All other operating parameters can be accessed by pressing and holding both the up and down arrow buttons for three seconds. At this point the display will read “SLA”, which means “Set Point High Limit Alarm”, or more commonly referred to as “Safety Limit Temperature”. This particular parameter is the temperature at which, regardless of cause, the controller will open its latching relay and cease operation pending operator intervention. To view this value, press either the up or down arrow. To modify this value, press the up or down arrow again. To return and advance to the next parameter, press the middle teal button. All parameters (except operating temperature) are adjusted in this manner. See “**Operating Parameters Chart**” for a full listing of all parameters and information accessible from these user interface modules.
5. Important note about upgrade modules with local adjustment capability: When an upgrade module is used to adjust a controller's operating parameters, the information is written to the base controller's non-volatile memory. The upgrade module can therefore be removed from the base controller, and the controller will continue to operate within the parameters specified. This is even true if the heater controllers are completely powered down and re-started. It is therefore possible to use a single upgrade module to set the operating parameters of any number of heater controllers.

## Operating Parameters Chart

Display	Parameter Name and Description	Range	Default	Access type
	<b>Operating Set Point Temperature</b>	0 to 185°C (32 to 365°F)	150°C (302°F)	read/write
SLA	<b>Set Point: High Limit Alarm</b> Safety limit temperature, disables heater pending operator intervention.	105 to 220°C (221 to 428°F)	200°C (392°F)	read/write
HtA	<b>High Temperature Alert</b> Triggers alert if temperature exceeds acceptable operating range.	+1 to +99°C (+2 to +178°F) Incremental value from operating set point temperature	+20°C (+36°F)	read/write
LtA	<b>Low Temperature Alert</b> Triggers alert if temperature is below acceptable operating range.	-5 to -99°C (-9 to -178°F) Incremental value from operating set point temperature	-20°C (-36°F)	read/write
Cnt	<b>Control Mode</b> Control method	onF(on/off) or Pid (P.I.D.)	onF (on/off)	read/write
HYS	<b>On-Off Hysteresis</b> Temperature drop from operating set point at which heater is turned on.	3 - 50°C (5.4 - 90°F)	3°C (5.4°F)	read/write
Pb	<b>Proportional Band</b>	0 to 67°C (0 to 122°F)	0°	read/write
Int	<b>Integral Value</b>	0 to 999	0	read/write
dEv	<b>Deviation Value</b>	0 to 999	0	read/write
Ct	<b>Cycle Time Value</b>	5 to 60	10	read/write
Abt	<b>Ambient Temperature</b> View the controller's internal temperature			read only
Adr	<b>Modbus Device Address</b> View or modify controller's Modbus address	1 to 247	1	read/write
bAU	<b>Modbus Baud Rate</b>	9,600; 19,200; 38,400	9,600	read/write
tU	<b>Temperature Units</b>	C; F	C	read/write
bru	<b>Base Release Version</b> View the base controller's release version.			read only
bPu	<b>Base Prototype Version</b> View the base controller's prototype version.			read only
bbu	<b>Base Build Number</b> View the base controller's build number			read only
dru	<b>Interface Release Version</b> View the interface's release version.			read only
dPu	<b>Interface Prototype Version</b> View the interface's prototype version.			read only
dbu	<b>Interface Build Number</b> View the interface's build number.			read only

# Communications Enabled Control Upgrades

Remote User Interface - #4800-0002 & #4800-0003

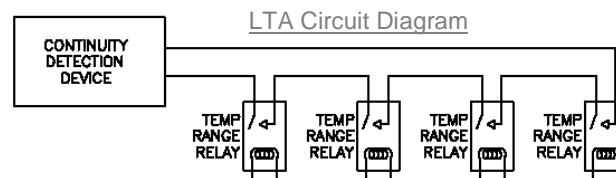


1. Installation of upgrade modules: As described in the previous section, a control upgrade module is a “plug-and-play” device, and can be installed or removed at any time. To install, remove the protective cover plate from the base control unit (#4800-1150) using a coin or other appropriate tool. Then simply install the control upgrade module by snapping it into the place from which the cover plate was removed. Unlike local control interfacing, using remote communications requires that an upgrade module remain installed on its controller. Removal of a communications-capable module from a base controller eliminates the ability to remotely access that controller, however the base controller will continue to operate within its most recently specified parameters.
2. Installation of RS485 data cables: Each communications-enabled module is equipped with two RS485 data ports. Both ports serve the same function, and neither is designated as in or out. The required data cables are equipped with a 6-position, 4 contact RJ11 connector at each end. (Note: *These are not standard telephone type cables.*)
  - a. If a single upgraded heater controller is in use, install one end of an RS485 communications cable into either of the ports. Extend the opposite end of the cable to a remote monitoring location, such as a PC or laptop. An RS485-RS232 converter (HPS #100014850) may be required for computer interface.
  - b. If multiple upgraded heater controllers are in use, install RS485 data cables of appropriate lengths between controllers. Install a cable from the first controller to the second, second to third, third to fourth, etc., until the last two controllers are connected. At this point, a cable can be extended from one of the two available ports (in the first or last heater) to a remote monitoring location such as a PC or laptop. An RS485-RS232 converter (HPS #100014850) may be required for computer interface.

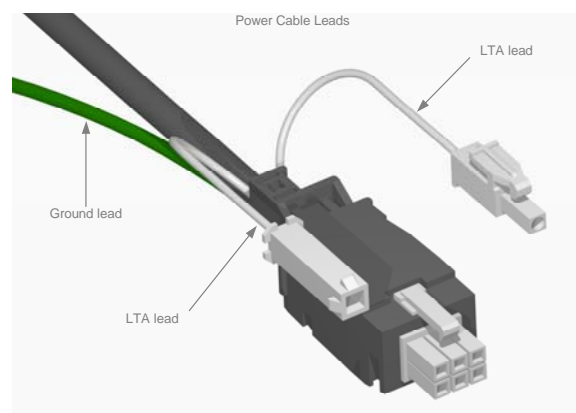
3. Assigning controller Modbus addresses: There are three different ways to assign addresses to heater controllers, depending upon which upgrade module is in use. The default address is 1, so it is therefore necessary to assign other addresses if more than one controller is to be monitored.
- Important notes: Any address assigned is stored in the upgrade module, and not the base controller. If an upgrade module is assigned an address and moved to another controller, the address will move with the upgrade module. Power must be supplied to the heater assemblies when assigning addresses.
- a. 4800-0002: Addresses are assigned by using the Series-48 software, available free of charge at <http://www.mksinst.com/vtsw.html>. There are two ways to assign addresses using the software: Manually (individually assign an address to each controller); and Automatically (allow the software to assign the addresses in random order). No matter which method is used, any heater in the system can be easily found by using the software's "ping" function. Simply "ping" a heater to be located, and the LED's on that heater will begin flashing for easy identification. For a general functional description, see "**Series 48 Heater Software**". *For detailed instructions regarding software use, refer to the software instructions.*
  - b. 4800-0003: In addition to the above methods described for 4800-0002, an address can be assigned using the module's front panel. To do so, press and hold both the up and down arrow buttons for three seconds. At this point, the display will read "SLA". Using the middle button, scroll through the parameter options until "Adr" is displayed. Press the up or down arrow button to view the parameter's current value (default value is 1). To modify this value, press the up or down arrow again until the desired value is reached. Press the middle button again to save this value.

# Using the LTA/HTA Function

1. **Description:** Standard within each Series-48 base heater controller is a mechanical relay dedicated to LTA/HTA function (**L**ow **T**emperature **A**lert / **H**igh **T**emperature **A**lert). The Series-48 base controllers and cables create a low voltage continuity circuit to be used as a remote indication that one or more heaters within a group is not operating within the acceptable temperature range programmed into their respective controllers. This indication is completely independent of RS485 communications.



2. **Function:** Each controller has a LTA/HTA relay, and therefore a chain of controllers forms a chain of relays as, diagrammed above. A low voltage signal produced by an external source is sent to the controllers via the Series-48 heater cables. When a heater is within the designated temperature range, the controller closes its relay and passes the electrical signal to the next heater. When all relays in the circuit are closed, the circuit is completed and the electrical signal is returned to the remote location.
3. **Assembly:** Leads to access the LTA/HTA circuit are available on the Series-48 main power cable. Place or mount a Low Temperature Alert Monitor (HPS #100010832), in a convenient location. Attach the stripped ends of the 22ga white lead wires provided with the LTA monitor to the monitor's screw terminal connector in the positions marked "LTA Leads". (The orientation of the two wires is not critical.) Attach the opposite ends, with connectors, to their mating leads on the main power cable. Power can then be supplied to the LTA monitor using the electrical supply adapter provided with it. ***Important note:*** In order for the LTA circuit to function, a terminating cable must be used for the last heater of the group. Otherwise the circuit will always remain open, generating an alert.

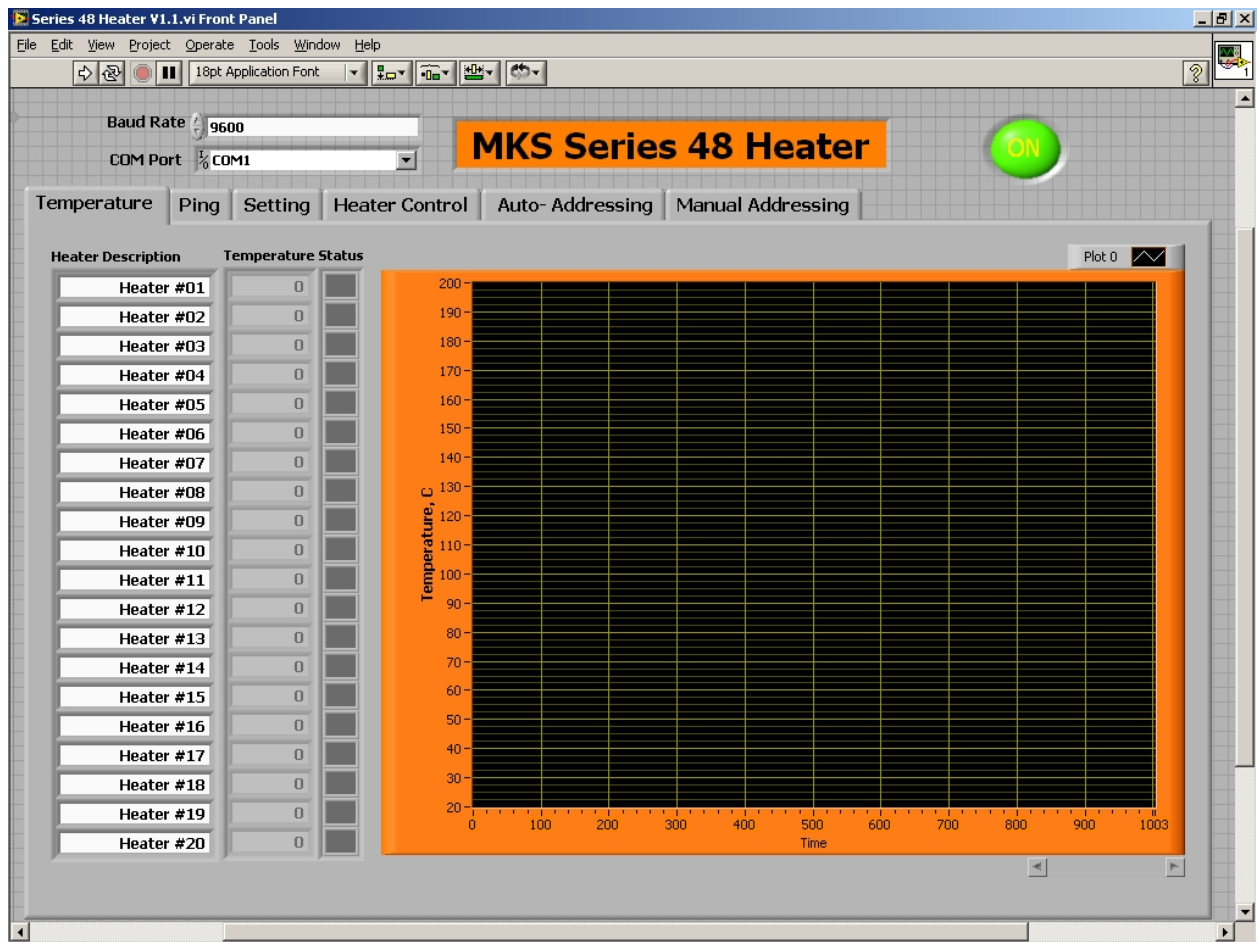




4. Common uses: There is any number of uses for the LTA/HTA circuit. It can be used solely for a visual indication heater temperature status using an LTA monitor. Another common use is as a tool interlock, whereas a process cannot begin until all heaters are within their designated operating ranges. Audible signals, integrated tool alerts, and many other options are possible using this simple circuit.
5. For use of the LTA Monitor (HPS #100010832), refer to its instruction manual.

# Series 48 Heater Software

1. Software Features: Series 48 Heater Software is a remote monitoring, diagnostic, and control interface. It allows easy modification of any and all controlling parameters including, but not limited to: operating temperature, low temperature alert, high temperature alert, safety limit temperature, control type (on-off/PID), PID parameters, etc., for up to 256 individual heater controllers. The software also includes data-logging capability, graphic output, and an auto-address function.



2. Auto vs. Manual Addressing: Two methods of addressing heater controllers are available via software. The auto-address function, although it can take several minutes if a large number of heaters are being monitored, is generally much faster than addressing each heater manually. Its intent is to allow quick remote access to and control of a heater system that is already completely assembled. Addresses are assigned to controllers in random order. Manual-addressing must be done control-by-control, one at a time. Addressing controllers manually, however, does have its advantages. Addresses can be assigned sequentially from one end of the heater group to another, or in whatever sequence is most

useful. It is, however, time consuming. No matter which method is used, it is possible to locate any heater using the Ping function. Simply “ping” a heater to be located, and the LED’s of that heater’s controller will begin to flash for easy visual identification.

3. Adjusting Control Parameters: Any and all controlling parameters of controllers within the heater group are individually adjustable with the software. All parameters related to temperature are available on the software’s “Settings” tab. Parameters related to control method, or how the operating temperature is maintained (On-off/PID), are adjusted using the “Heater Control” tab.
4. System requirements: The software requires a PC with Windows 95, 98, 2000, NT, or XP, and either an RS-232 or an RS-485 serial port. An RS-232 to RS-485 converter is available from HPS (#100014850).
5. Complete operating and installation instructions are included with the software. Software is available free of charge at <http://www.mksinst.com/vtsw.html>.

## Accessories/Part Replacement

Description	Part Number
Controller, Base Model	4800-1150
Control Upgrade, Display/Adjust	4800-0001
Control Upgrade, Communication	4800-0002
Control Upgrade, Display/Adjust/Communication	4800-0003
Coiled Jumper ("Tee") Cable, Short length	4800-0011
Coiled Jumper ("Tee") Cable, Long length	4800-0012
Coiled Terminator Cable, Short length	4800-0021
Coiled Terminator Cable, Long length	4800-0022
RS-232 to RS-485 Converter	100014850
RS-485 Data Cable, 14"	100014853
RS-485 Data Cable, 26"	100014854
RS-485 Data Cable, 38"	100014855
RS-485 Data Cable, 50"	100014856
High-temperature cable ties (package of 12)	100014821
LTA Monitor Kit, 120V	100010832
LTA Monitor Kit, 240V	100010925

## Troubleshooting

Problem	Probable Cause	Remedy
System will not turn on	<ul style="list-style-type: none"> <li>No power at source</li> <li>System not plugged in</li> <li>Ground Fault Equipment Leakage Circuit Interrupter (GFELCI) has tripped</li> </ul>	<ul style="list-style-type: none"> <li>Restore power</li> <li>Plug system in</li> <li>Reset GFELCI. If GFELCI immediately trips again, there is a ground fault that needs to be isolated.</li> </ul>
Controller will not turn on	<ul style="list-style-type: none"> <li>Bad connection between coiled cable and heater controller</li> </ul>	<ul style="list-style-type: none"> <li>Check the connection between coiled cable and controller.</li> </ul>
Red & Amber LED's flashing alternately	<ul style="list-style-type: none"> <li>Bad connection between controller and heater</li> <li>Controller Self-Check Error</li> </ul>	<ul style="list-style-type: none"> <li>Check connection between controller and heater</li> <li>Contact HPS for steps to diagnose problem</li> </ul>
Red & Amber LED's flashing simultaneously	<ul style="list-style-type: none"> <li>Ambient environment is above 85°C (185°F)</li> </ul>	<ul style="list-style-type: none"> <li>Cool or vent the controller's environment</li> </ul>
Red LED flashing	<ul style="list-style-type: none"> <li>Temperature safety limit has been exceeded.</li> </ul>	<ul style="list-style-type: none"> <li>Allow heater to cool below the limit setting and cycle power. These errors are usually caused by a heat source external to the heater. This needs to be confirmed.</li> </ul>
Heater will not heat	<ul style="list-style-type: none"> <li>Improper parameter values</li> <li>Heater circuit is open</li> </ul>	<ul style="list-style-type: none"> <li>Check parameter values</li> <li>Try to install controller onto an alternate heater. If it heats, replace bad heater. If it doesn't, replace controller.</li> </ul>
LTA/HTA circuit will not close, but all in-range LED's are illuminated.	<ul style="list-style-type: none"> <li>Coiled terminating cable not used at last heater</li> </ul>	<ul style="list-style-type: none"> <li>Install coiled terminating cable at last heater.</li> </ul>

# Modbus Register Assignments

Register	Description	Attribute	Register	Description	Attribute
0	Reserved	Read Only	50	BASE BUILD NUMBER	Read Only
1	Reserved	Read Only	51	SPECIAL FUNCTION	Read / Write
2	Reserved	Read Only	52	Reserved	Read Only
3	Reserved	Read Only	53	DISPLAY ONE	Read Only
4	Reserved	Read Only	54	DISPLAY TWO	Read Only
5	Reserved	Read Only	55	Reserved	Read Only
6	Reserved	Read Only	56	Reserved	Read Only
7	Reserved	Read Only	57	Reserved	Read Only
8	Reserved	Read Only	58	Reserved	Read Only
9	Reserved	Read Only	59	Reserved	Read Only
10	Reserved	Read Only	<b>Limit Module</b>		
11	HMI RELEASE VERSION	Read Only	60	SENSOR PROCESS VALUE	Read Only
12	HMI PROTOTYPE VERSION	Read Only	61	Reserved	Read Only
13	HMI BUILD NUMBER	Read Only	62	Reserved	Read Only
14	Reserved	Read Only	63	HEALTH STATUS	Read Only
15	BUS ADDRESS	Read / Write	64	AMBIENT PROCESS VALUE	Read Only
16	BAUD RATE	Read / Write	65	SENSOR PROCESS PEAK	Read Only
17	TEMP UNITS	Read / Write	66	AMBIENT PROCESS PEAK	Read Only
18	TEST REGISTER	Read / Write	67	ERROR LOG	Read Only
19	COMMUNICATIONS ERROR	Read Only	68	Reserved	Read Only
<b>Control Module</b>			69	Reserved	Read Only
20	SENSOR PROCESS VALUE	Read Only	70	Reserved	Read Only
21	CONTROLLER STATUS	Read Only	71	Reserved	Read Only
22	INDIRECT POWER	Read Only	72	ERROR INDEX	Read Only
23	HEALTH STATUS	Read Only	73	Reserved	Read Only
24	AMBIENT PROCESS VALUE	Read Only	74	Reserved	Read Only
25	SENSOR PROCESS PEAK	Read Only	75	Reserved	Read Only
26	AMBIENT PROCESS PEAK	Read Only	76	Reserved	Read Only
27	ERROR LOG	Read Only	77	Reserved	Read Only
28	CURRENT PROPORTIONAL TERM	Read Only	78	Reserved	Read Only
29	CURRENT INTEGRAL TERM	Read Only	79	Reserved	Read Only
30	CURRENT DERIVATIVE TERM	Read Only	80	Reserved	Read Only
31	ALERT STATUS	Read Only	81	Reserved	Read Only
32	ERROR INDEX	Read Only	82	Reserved	Read Only
33	Reserved	Read Only	83	Reserved	Read Only
34	CONTROL SETPOINT	Read / Write	84	Reserved	Read Only
35	ALERT SETPOINT HIGH	Read / Write	85	Reserved	Read Only
36	ALERT SETPOINT LOW	Read / Write	86	Reserved	Read Only
37	PID PROPBAND	Read / Write	87	Reserved	Read Only
38	PID INTEGRAL	Read / Write	88	Reserved	Read Only
39	PID DERIVATIVE	Read / Write	89	Reserved	Read Only
40	CYCLE TIME	Read / Write	90	Reserved	Read Only
41	ONOFF HYSTERESIS	Read / Write	91	Reserved	Read Only
42	INDIRECT METHOD	Read / Write	92	Reserved	Read Only
43	LIMIT HIGH SETPOINT	Read / Write	93	Reserved	Read Only
44	PING DEVICE	Read / Write	94	Reserved	Read Only
45	CLEAR PEAK DETECT	Read / Write	95	Reserved	Read Only
46	CLEAR METRICS	Read / Write	96	Reserved	Read Only
47	FULL DEFAULTS	Read / Write	97	Reserved	Read Only
48	BASE RELEASE VERSION	Read Only	98	Reserved	Read Only
49	BASE PROTOTYPE VERSION	Read Only	99	Reserved	Read Only

# Limited Product Warranty

MKS Instruments, Inc., warrants the HPS® Products Series 48 Heater System and its accessories to be free from defects in materials and workmanship for a period of two (2) years from the date of shipment by HPS® or authorized representative to the original purchaser (PURCHASER). Any product or parts of the product repaired or replaced by HPS® under this warranty are warranted only for the remaining unexpired part of its two (2) year original warranty period. After expiration of the applicable warranty period, the PURCHASER shall be charged HPS® current prices for parts and labor, plus any transportation for any repairs or replacement.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE WARRANTY PERIOD. NO WARRANTIES, EXPRESSED OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

## Warranty Service

The obligations of HPS® under this warranty shall be at its option: (1) to repair, replace, or adjust the product so that it meets the applicable product specifications published by HPS®; or (2) to refund the purchase price.

## What Is Not Covered

The product is subject to the above terms only if located in the country of the seller from whom the product was purchased. The above warranties do not apply to:

- I. Damages or malfunctions due to failure to provide reasonable and necessary maintenance in accordance with HPS® operating instructions
- II. Damages or malfunctions due to chemical or electrolytic influences or use of the product in working environments outside the specification.
- III. Fuses and all expendable items, which by their nature or limited lifetime may not, function for two (2) years. If such items fail to give reasonable service for a reasonable period of time within the warranty period of the product; they will, at the option of HPS®, be repaired or replaced.
- IV. Defects or damages caused by modifications and repairs effected by the original PURCHASER or third parties not authorized in the manual.
- V. Improper Use or Operation:
  - a. Ripping or tearing of heater.
  - b. High temperature usage, either by high set point or external heat source, causing heater to operate above recommended temperatures and resulting in heater damage.
  - c. Poor thermal contact of heater on stainless.
  - d. Punctures or cuts in heater.
  - e. Chemical contamination.
  - f. Tampering with control electronics, power cords, or warranty tags.
  - g. Removing or cutting the snaps, straps, or connectors.
  - h. Incorrect voltage supply.
  - i. Changes to the heater prior to return to the factory for failure analysis.
  - j. Return of heaters that have failed during the warranty period, but not reported or returned to HPS during the warranty period.
  - k. This list should not be construed to be all-inclusive.

## Condition of Returned Products

HPS® will not accept for repair, replacement, or credit any product which is asserted to be defective by the PURCHASER, or any product for which paid or unpaid service is desired, if the product is contaminated with potentially corrosive, reactive, harmful, or radioactive materials, gases, or chemicals. When products are used with toxic chemicals, or in an atmosphere that is dangerous to the health of humans, or is environmentally unsafe, it is the responsibility of the PURCHASER to have the product cleaned by an independent agency skilled and approved in the handling and cleaning of contaminated materials before the product will be accepted by HPS® for repair and/or replacement.